

Behavioral Health Measures – Resources

Provider Comparison Sites

[Nursing Home Compare](#): Contains detailed information about every Medicare and Medicaid-certified nursing home in the country. Health inspections, staffing and quality measures are included in the ratings.

[Inpatient Psychiatric Facility Quality Reporting Program \(ICFQR\)](#): Allows consumers to find and compare the quality of care given at psychiatric facilities. Inpatient facilities are required to report data on selected measures.

Health Plan Comparison Sites

[NCQA Health Insurance Plan Ratings 2016-2017](#): Provides performance on a variety of health measures by state and type of insurance (Medicaid, Medicare, Private). Nine behavioral health measures are included in the “treatment” domain.

[NCQA Health Plan Report Cards](#): Lists commercial, Medicare, Medicaid, and Marketplace health plans based on their combined HEDIS, CAHPS, and NCQA Accreditation standards scores. Results can be filtered by state, insurance type (market place, commercial Medicaid, Medicare), product (HMO, PPO, HMO/POS Combined, POS, PPO/EPO Combined, and Accreditation (accredited, commendable, excellent, and scheduled).

[2016 HEDIS Aggregate Report for Michigan Medicaid](#): Report shows performance by Medicaid Health Plans on 35 HEDIS measures as compared to statewide and national Medicaid percentiles.

[2016 State of Health Care Quality](#): Breaks down performance by year by plan (Commercial HMO and PPO, Medicaid HMO and Medicare HMO and PPO) in three areas: Screening, Prevention and Wellness, Chronic Condition Management, and Child and Adolescent Measures.

Sample Measure Portfolios

[Adult Medicaid Core Measures](#)

[Child Medicaid Core Measures](#)

[CCBHC Quality Measures](#)

[Merit-Based Incentive Payment System \(MIPS\) Measures](#)

[National Behavioral Health Quality Framework](#)

Quality Measure Sites

[AHRQ National Quality Measures Clearinghouse](#): Provides measure description, rationale, evidence for rationale, denominator description, numerator description, evidence supporting the measure, state of use of the measure, application of the measure in its current use, etc.

[NQF QPS](#): Provides basic measure specs (brief description, numerator statement, denominator statement, exclusions, risk adjustment classification, measure steward, status, etc.)

[Value Set Authority Center](#): Provides downloadable access to all official versions of vocabulary value sets contained in the CMS electronic Clinical Quality Measures. Each value set consists of the numerical values (codes) and human-readable names (terms), drawn from standard vocabularies such as SNOMED CT®, RxNorm, LOINC and ICD-10-CM, which are used to define clinical concepts used in clinical quality measures (e.g., patients with diabetes, clinical visit). For information on the eCQMs, visit the [eCQI Resource Center](#).

[AHRQ United States Health Information Knowledgebase](#): The United States Health Information Knowledgebase (USHIK) is an on-line, publicly accessible registry and repository of healthcare-related metadata, specifications, and standards. Provides the entire measure definition (XML), but only for those measures included in Meaningful Use.

Satisfaction Surveys: Consumer Assessment of Healthcare Providers and Systems is widely used by health plans.

- [CAHPS Home and Community Based Services Survey](#) - Contains a maximum of 69 core items developed for measuring beneficiary experience with the Medicaid home and community-based services and supports delivered by providers. Core questions cover topics such as: getting needed services, communication with providers, case managers, choice of services, medical transportation, and personal safety, as well as community inclusion and empowerment. The survey was developed to be administered by an interviewer in person or by telephone.
- [CAHPS Survey Supplemental Items](#): These supplemental items sets can be used to assess performance in the following areas: access, health literacy, narrative comments, patient-centered medical home, children with chronic conditions, and people with mobility impairments
- [Experience of Care and Health Outcomes \(ECHO\) Survey](#): This survey asks health plan enrollees about their experiences with behavioral health care and services by either managed behavioral healthcare organizations or managed care organizations (two versions of the survey).

Other References

[Measure Applications Partnership](#): MAP is a multi-stakeholder partnership that guides the U.S. Department of Health and Human Services (HHS) on the selection of performance measures for federal health programs. It provides a coordinated look across federal programs and the related performance measures.